

FAQ Frequently asked questions - students

The school is closing. What will happen with my classes?

You are supposed to continue to study throughout the lock down period. Your teacher will inform you on the tasks you are supposed to work on during this period. This is not time off school!

Will I lose my seat in the class if I am not active at the start of the course? (Applies for those who start their programme in March).

Yes, you will. You are required to study even during this period of lock down. You need to log in to our web-based learning platform Canvas for every course you are to attend and keep in contact with your teachers through email.

How do I get access to Canvas?

Click here and follow the link. If you have forgot your password you can get a new by clicking this link: <https://abfvux.instructure.com/login/canvas>

I need a study certificate. What do I do know?

You can order one through this link: <https://abfvux.se/att-studera-hos-abf-vux/bestall-studieintyg/>

I have no access to a computer. What do I do?

We will adapt the content of the course material som that you may use your mobile phone to be able to participate in the course.

I do not have Internet access. What do I do?

You can find free web access at many different places in our society. You may try one at the public library, at a café or other similar public places.

What does my schedule look like during this period?

Your teacher will give you continuous and up-to-date instructions during this period.

Will this period affect my study grades in any way?

All questions regarding your grades are to be directed to info@abfvux.se

I need a certificate; how do I get one?

If you need a specific certificate for any reason, you may send an email to info@abfvux.se

Will this have any effect on my CSN?

You are allowed to keep your financial support for studies during this period when the school is closed, as long as you maintain your studies. This applies to those who have been granted financial support from CSN.

I have new contact details (e.g. email and phone number). How can I update these with you?

Send an email with your new details to info@abfvux.se

I am sick. What do I do?

Stay at home and follow instructions from our health authority Folkhälsomyndigheten. Your teacher will give you assignments through email, SMS or Canvas, for you to solve at home. You do not have to report in as sick to the school during this period.

When does the school open for class again?

The school is closed until further notice. You will get an SMS when the school opens for classes again. It is though still important that you keep yourself updated on what happens in regards to this.

I need to talk to a curator. How can I schedule a time?

Our curators are working from home and are only available through phone and email. Follow this link and you will get in contact with our curators.

<https://abfvux.se/att-studera-hos-abf-vux/kuratorerna/>